

Features + Benefits = Simple Provisioning.

Quite possibly the world's most robust and reliable provisioning solution for Service Providers or Enterprises.

Feature	Function	Benefit
Shared and Dedicated Hosted Environment Support	Visibility, administrative control and resources can be fully segregated either between multiple organizations or within a single organization	Increases operational efficiency Reduces security risks
Multi-level Delegated Administrative Model Designed for Service Providers	Fully supports multiple reseller channels Multiple administrative roles available within data center and for use by customer	Use multiple business approaches to reach end-customer. SP's and their customers can easily delegate various levels of authority Extends control to end-customers through customer self-provisioning
Intuitive User Interface	User Interface and online help designed for technical and non-technical users Extensive use of software wizards, templates and automation Complex provisioning tasks are automated to prevent errors	Delegated administrators are shielded from the complexity of native tools. Reduced support costs due to the decrease in human errors Support can be moved to less expensive (non-technical) resources or completely outside of Service Provider
Fully Auditable Provisioning Tasks	All transaction requests are saved in a database. Track which administrator is doing what to whom, when and how.	Powerful tool for resolving customer services issues Required in some regulatory environments
Tiered Offerings	Packages allow multiple applications to be treated as a single object	Simplifies the provisioning experience and allows SP's to offer their customers custom packages to meet their needs. Billing rules can be tied to a package, rather than multiple combinations of separate applications Packages can map directly to software vendor licensing plans
Custom Application and Extension	SP can register scripts they have developed for specialized tasks or applications as provisionable services	Allows SP to offer customized services or applications from within a standard interface Maintains investment in existing code Running of scripts can be securely delegated and audited
Easy Integration and Extension through Industry Standard Interfaces	Open architecture incorporates open SQL databases, XML and SPML A detailed XML API is also available	New applications can easily be provisioned Easily integrates with both front and backend infrastructure components

